





PERSONAL INFORMATION



Enea Mërtiri

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Sex Male | Date of birth 18/10/1992 | Nationality Albanian

WORK EXPERIENCE

20/09/2015–Present

Backbone Engineer

Abissnet Sh.a Sector: ISP

- Support and manage the company' data center infrastructure
- Provision customer DIA circuits.
- Deploy, maintain and troubleshoot carrier IP network equipment
- Support NOC and systems security measures
- Implement enhanced monitoring and tuning of network infrastructure to improve uptime and performance.
- Working at all levels in a small company, from design architect to level 1 tech support
- Deploying, and maintaining routers and switches
- Knowledge of routing protocols and technologies. Ex: OSPF, BGP, MPLS, VLANs
- Experience with provisioning IP transit capacity
- Extensive experience monitoring IP traffic and debugging routing issues
- Focused on fiber optic and optic components, cabling and interconnect products, technologies and standards.
- Works equally well as part of a team or as a self-motivated individual.
- Design, Install, maintain and troubleshoot the customer's network that would include any Data, Voice, Security, or Wireless issues that would be reported.
- Perform Fiber optic stripping, cleaving, splicing using various Fusion Splicers.
- Test fiber using a variety of equipment such as VFL and OTDR

- Work with fiber tools and fiber optic test equipment including fusion splicer, power meter and OTDR and record results. Troubleshoot damaged fiber, effectively and efficiently.
- Installing and configuring LINUX, UNIX and VM servers, applications, connecting it to the lab network, troubleshooting rhosts, rlogin, telnet and VNC connectivity as well as creating account and providing permission for files and directories according to client's requirements
- Manage incidents to include initial troubleshooting.
- Monitoring of facilities and data center infrastructure.
- Investigate, diagnose, and take prescribed actions on operational events, alarms and incidents.
- Manage server architecture and streamline the data center process to improve efficiency.
- Collaborating with infrastructure support teams for HVAC infrastructure, generators, electrical and UPS power system in a Data Center environment

03/02/2015–15/09/2015

IT & Service

3DZ Albania, Tirana (Albania)

- Installation and configuration of **3D** Printers and Scanners
- Designing and programming of 3D Projects

EDUCATION AND TRAINING

10/10/2012–16/09/2015

Bachelor in Computer Engineering

Metropolitan University of Tirana

15/10/2015–15/08/2018

MSC in "Informatics Engineering"

Metropolitan University of Tirana

PROJECTS

EESTEC (Electrical Engineering Students' European assoCiation)

Tirana Arduino Training, Metropolitan Tirana University

PERSONAL SKILLS

Mother tongue(s) Albanian

Other language(s)

	UNDERSTANDING		SPEAKING		WRITING
	Listening	Reading	Spoken interaction	Spoken production	
English	B1	B1	B1	B1	B1

Levels: A1 and A2: Basic user - B1 and B2: Independent user - C1 and C2: Proficient user
Common European Framework of Reference for Languages

COMMUNICATION AND ADDITIONAL SKILLS

- Good communication skills and team spirit, committed to working cooperatively
- Detail-oriented
- Strong wills to solve relatively difficult problems
- Fulfill commitments on time and with accuracy
- Respect the values, interests, and opinions of others

COMPUTER SKILLS

-Studying CCNA R&S
 Technical: HTML, CSS, JavaScript
 - Programs: Microsoft Office packages, Content Management Systems (Joomla, Wordpress*, Prestashop), cPanel, Adobe Photoshop*, Illustrator and Director, Corel Video Studio*
 * very good knowledges
 - Smartphone, tablets, and Smart TV Box Android OS fixing (Programming, Rooting, IMEI Restore, Backup & Restore, OS flashing , install new language)